

List of Public Information Officers and 1st Appellate Authorities in MTNL, Delhi

W.e.f .16.09.2011

(Excluding Mobile Services)

Sl No.	GM Unit	CPIO	Address of CPIO	Email of CPIO	Area of Information of CPIO	1st Appellant Authority
1	GM(OP)	GM(OP)	R.No. 324, 3 rd Floor Khurshid Lal Bhawan, New Delhi - 110050	gmpop@bol.net.in Ph: 011- 23318875 Fax- 011-23318879	Information Related to MIS, Commercial Policy, Public Grievances, RTI Nodal Office, PQ and Tech Inspection Work.	Executive Director, Khurshid Lal Bhawan, New Delhi - 110050 Email: edd@bol.net.in Ph:011-23325544, FAX- 011-23326642
2	GM(Admin)	GM(Admin)	R.No. 315, 3 rd Floor Khurshid Lal Bhawan, New Delhi - 110050	gmadmin@bol.net.in Ph: 011-23329895 Fax- 011-23311741	Information related to HR /Admn / Staff issues.	
3	GM(Sales) North	GM(Sales)-N	AD Block R.No 1041, Shalimar Bagh, New Delhi-110088.	gmsalesn@bol.net.in Ph: 011-27479100 Fax- 011-27473200	Information Related to Sanchar Haat/ Sales / Franchises /DSA North area.	
4	GM(Sales) TY	GM(Sales)-TY	3 rd Floor Laxmi Nagar Telephone Excahnge, Near Radhu Place, New Delhi-110092	gmsalesty@bol.net.in Ph: 011-22444800 , 22444900 Fax- 011-22444600	Information Related to Sanchar Haat/ Sales/ Franchises /DSA of TY area.	
5	GM(Sales) West	GM(Sales)-W	5 th Floor, MTNL Exchange, Hari Nagar, New Delhi- 110064	gmsalesw@bol.net.in Ph: 011-25137575 Fax- 011-25122222	Information Related to Sanchar Haat/ Sales/ Franchises /DSA of West area.	
6	GM(Sales Coordination.)	GM(Sales Coordination.)	R.No 125, 1 st Floor, Eastern Court, New Delhi - 110050	gmsalesc@bol.net.in Ph: 011-23725063 Fax- 011-23725062	Information related to Sanchar Haat/ Sales of East, Central area and coordination of Sales.	
7	GM(Vig)	GM(Vig)	R.No 474, 4 th Floor Khurshid Lal Bhawan, New Delhi - 110050	gmvig@bol.net.in Ph: 011-23320707 Fax- 011-23321170	Information pertaining to Vigilance and Disciplinary Cases.	
8	GM(IFRS&TR)	GM(IFRS&TR)	R.No 510,5 th Floor Khurshid Lal Bhawan, New Delhi - 110050	gmtr@bol.net.in Ph: 011-23716470	Information related to International Financial Recording System and Telecom revenue .	
9	GM(Fin)	GM(Fin)	R.No. 107, 1 st Floor Khurshid Lal Bhawan, New Delhi - 110050	gmf@bol.net.in Ph: 011-23327011 Fax-011-23327081	Information related to Pay & Allowances, Budget, Works etc.	
10	GM(Law)	GM(Law)	R.No 423, 4 th Floor Khurshid Lal Bhawan, New Delhi - 110050	gmlaw@bol.net.in Ph: 011-23325203 Fax-	Information related to Legal matters.	
11	GM(CPSL)	GM(CPSL)	R.No 123, 1 st Floor, Eastern Court, Jan Path, New Delhi - 110001	gmcpsl@bol.net.in Ph: 011-23724422 Fax- 011-23724466	Information related to Corporate Accounts, PRI/ Bulk Customers	

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12	GM(Mktg.)	GM(MKTG.)	R.No. 324, 3 rd Floor Khurshid Lal Bhawan, New Delhi - 110050	gmop@bol.net.in , gmmktgnd@bol.net.in Ph: 011- 23318875 Fax- 011-23318879	Information related to / Marketing / Public Relations and Printing of Material etc.	
13	GM(ITTM)	GM(ITTM)	1 st Floor, Technical Wing, Shadipur Telephone Exchange ,Pandav Nagar, New Delhi-110008.	gmmtrg@bol.net.in Ph: 011-25708090 Fax-011-25700117	Information related to MTNL training courses.	
14	GM(Sales- South)	GM(Sales South)	R.No. 106, 1 st Floor, BCP Tele. Exch. Building, 8, Bhikaji Cama Place, New Delhi - 110066	gmsales@bol.net.in Ph: 011-26172507 Fax - 011-26185657	Information Related to Sanchar Haat/ Sales/ Franchises /DSA of BCP and NP area.	
15	CE(BW)-I	CE(BW)-I	R.No 3506, 3 rd Floor , Mahanagar Door Sanchar Sadan, 9, Lodi Road CGO Complex, New Delhi - 110003 .	cebwm@bol.net.in Ph: 011- 24325510 Fax-011-24328989	All Civil Maintenance, Project & Renting of Building of Central, East, AM(Paschim Vihar) Area and Civil Work related to Corporate Office.	
16	CE(BW)-II	CE(BW)-II	R.No 3205, 3 rd Floor, Mahanagar Door Sanchar Sadan, 9, Lodi Road CGO Complex, New Delhi - 110003 .	cebwm@bol.net.in Ph: 011-24322281 Fax-011-24322280	All Civil Maintenance, Project & Renting of Building of TY, NP, BCP, North,& West except AM(PVR) Area. All Administration & Coordination Work. And AGM(Land) work.	
17	GM(HQ-O)	GM(HQ-O)	R.No. 320, 3 rd Floor, Khurshid Lal Bhawan, New Delhi - 110050	gmmhqo@bol.net.in Ph: 011-23320460 Fax-011-23320464	Information related to PGM(O) office and Coordinating officer for PGM(O) office , Information related to general Issue for operations including Rehabilitation Work etc., and RTI quarries relating to more than one Area GM and Material Management Work related to Area GM's	PGM(O) Khurshid Lal Bhawan, New Delhi - 1100 50 Email: pgmo@bol.net.in Tel: -011- 23324848 Fax - 011- 23355975
18	GM (Central)	GM (Central)	Lobby No 2, 2 nd floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex New Delhi - 110003	gmmc@bol.net.in Ph: 011-24328808 Fax-011-24327576	Information related to Central Area (Jor Bagh, Kidwai Bhawan , CGO)	
19	GM(North)	GM(North)	R.No. 103, Sanchar Parisar, Telephone Exchange Building, Sector-3, Rohini, New Delhi-110085	gmmrhn@bol.net.in Ph: 011-27918000 Fax-011-27916700	Information related to North Area (Rohini and Shakti Nagar)	

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20	GM(East)	GM(East)	2 nd Floor, Mahanagar Door Sanchar Bhawan, Jawahar Lal Nehru Marg, New Delhi - 110 001	gme@bol.net.in Ph: 011-23234040 FAX-011-23239090	Information related to East Area (Idgah, TisHazari, Karol Bagh, Delhi Gate).	
21	GM(TY)	GM(TY)	DDA Shopping Centre, G Block, Preet Vihar, Delhi-110092.	gmt@bol.net.in Ph: 011-22433333 Fax-011-22047500	Information related to Trans-Yamuna area (Shahdara, Laxmi Nagar).	
22	GM(West)	GM(West)	5 th Floor,Tele. Exch. Bldg., Rajouri Garden, New Delhi-110027	gmwest@bol.net.in Ph: 011-25410505 Fax-011-	Information related to West area (Rajouri garden, Paschim Vihar ,Hari Nagar, Janak Puri, Dwarka, Delhi Cantt.)	
23	GM(BCP)	GM(BCP)	R.No 101, 1 st Floor BCP Tele. Exch. Building, 8, Bhikaji Cama Place, New Delhi - 110066	gmbcp@bol.net.in Ph: 011-26188080 Fax-011-26184131	Information related to South-I area (Bhikaji Cama Place , Charhakaya Puri, Hauz Khas)	
24	GM(NP)	GM(NP)	1 st Floor , Nehru Place Tele. Exch. Building, New Delhi - 110019.	gmp@bol.net.in Ph: 011-26466600 Fax-011-26466266	Information related to South-II area (Nehru Place , Okhla)	
25	GM(LC)	GM(LC)	1 st Floor Khurshid Lal Bhawan Janpath New Delhi -110050	gmlc@bol.net.in Ph: 011-23321122 Fax-011-23326633	Information pertaining to Leased Circuits/ PRI / MLDN commercial & billing.	
26	GM(SS)	GM(SS)	R.No 366, 3 rd Floor, Kidwai Bhawan, Jan Path New Delhi - 110001	gms@bol.net.in Ph: 011-23327255 Fax-011-23714124	Information pertaining to Special Services, and Value Added Services.	
27	GM(BB -O)	GM(BB -O)	R.No. 654, 6 th Floor, Kidwai Bhawan, Jan Path New Delhi -110001	gmbbo@bol.net.in Ph: 011-23328823 Fax-23327755	Information related to Internet /Broadband, VOIP, IPTV services.	
28	GM(EL)	GM(EL)	R.No. 451, 4 th Floor, Kidwai Bhawan, Jan Path New Delhi - 110001	gmel@bol.net.in Ph: 011-23737475 Fax-011-23312330	Information related to TAX, IN Services and 2 nd line maintenance of all switches.	
29	GM(HQ-D)	GM(HQ-D)	R.No 3210, Lobby No. 2, 3 rd Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110003	gmm@bol.net.in , gqhqd@bol.net.in Ph: 011-24328232 Fax-011-24321212	Information related to general Issue for Development etc. Coordinating officer for PGM(D)	PGM(Dev.), 5 th floor, Mahanagar Door Sanchar Sadan, CGO Complex, New Delhi - 110003
30	GM(IT)	GM(IT)	R.No. 158, 1 st Floor, Kidwai Bhawan, Janpath New Delhi-110001.	gmit@bol.net.in Ph-011-23724700 Fax-011-23724748	Information related to Computer hardware/ Software/ IT Systems/ Convergent Billing System.	CGO Complex, New Delhi - 110003 Tel: 011-

List of Public Information Officers and 1st Appellate Authorities in MTNL, Delhi

W.e.f .16.09.2011

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31	GM (Plg&Dev)	GM (Plg&Dev)	Lobby No 2, 5 th Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110 003	gmpkg@bol.net.in Ph: 011-24327755 Fax- 011-24327686	Information related to Planning and development activities related to, Cable Construction, installation of RSU, Telephone exchange etc.	24323422 email: pgmd@bol.net.in
32	GM(Trans)	GM(Trans)	R. No. 451, 4 th Floor, Kidwai Bhawan, Jan Path New Delhi - 110001	gmtrans@bol.net.in Ph: 011-23329955 Fax-011-23323377	Information pertaining to Transmission maintenance unit .	
33	GM (Tx. Plg& Proj.)	GM (Tx. Plg& Proj.)	Lobby No 3, R.No 2301, 2 nd Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110003	gmtpl@bol.net.in Ph: 011-24367440 Fax-011-24367442	Information related to Planning and installation of OFC Cables and Transmission Equipment.	
34	GM(MM)	GM(MM)	R.No 3210,Lobby No. 2, 3 rd Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110003	gmmmm@bol.net.in Ph: 011-24328232 Fax-011-24321212	Information related to centralized Material Management, procurement and Distribution to various units in Delhi Unit.	
35	GM (TF- CG)	GM(TF-CG)	R.No 4206, 4 th Floor, Mahanagar Door Sanchar Sadan, CGO Complex, New Delhi - 110003 .	gmtfcwg@bol.net.in Ph: 011-24323686 Fax-011-24323688	All information related to Common Wealth Games Project.	
36	GM (TF-DP Proj)	GM(TF-DP Proj)	Lobby No 2, 4 th Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110003 .	gmtfdp@bol.net.in Ph: 011-24324545	All Information related to Delhi Police Projects.	
37	GM (TFNKN)	GM (TFNKN)	Lobby No 2, R.No. 5316, 5 th Floor, Mahanagar Door Sanchar Sadan, CGO Complex, New Delhi - 110003	gmnkn@bol.net.in Ph: 011- 24329988 Fax- 24327688	All information related to New Broadband systems projects and National knowledge Network.	
38	GM(FTTH)	GM(FTTH)	Lobby No 3, R.No 2301, 2 nd Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110003	gmtpl@bol.net.in Ph: 011-24367440 Fax-011-24367442	Information Related to Fibre Tecnology to Home.	
39	CE (Electrical)	CE(E)	3 rd Floor, Mahanagar Door Sanchar Sadan, 9, CGO Complex, New Delhi - 110003 .	seem@bol.net.in Ph: 011-24320072 Fax-011-24320073	Information Related to Project & Electrical maintenance .	